

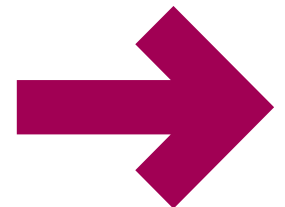
**Enabling  
continuous  
improvement and  
innovation through  
knowledge sharing  
in networks**

Knowledge and Intelligence Team |  
Sustainable Improvement Team



# Knowledge sharing in networks

- Why knowledge sharing is important
- A model for knowledge sharing and the role networks play
- Maximising knowledge sharing in networks
- Tools and resources



# Meet the team



**Andrew Lambe**  
Knowledge & Intelligence  
Manager

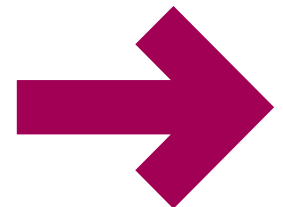


**Fiona Anthony**  
Knowledge & Content Lead



**Polly Pascoe**  
Knowledge & Intelligence  
Coordinator

The Knowledge & Intelligence Team sit within the new **Sustainable Improvement Team** (previously NHS Improving Quality). They develop tools, guidance and resources to support staff across the system to effectively gather use and share knowledge to support robust and timely project and programme delivery in service improvement and innovation



# Why is knowledge sharing important?

*The more extensive a man's knowledge of what has been done, the greater will be his power of knowing what to do.*

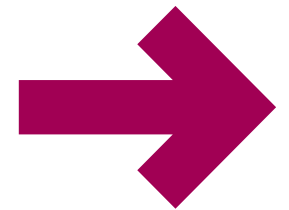
Benjamin Disraeli



Knowledge through the ages

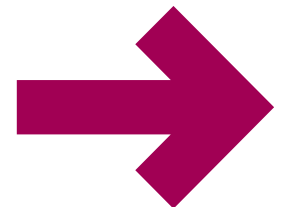


Better Knowledge, Better Care

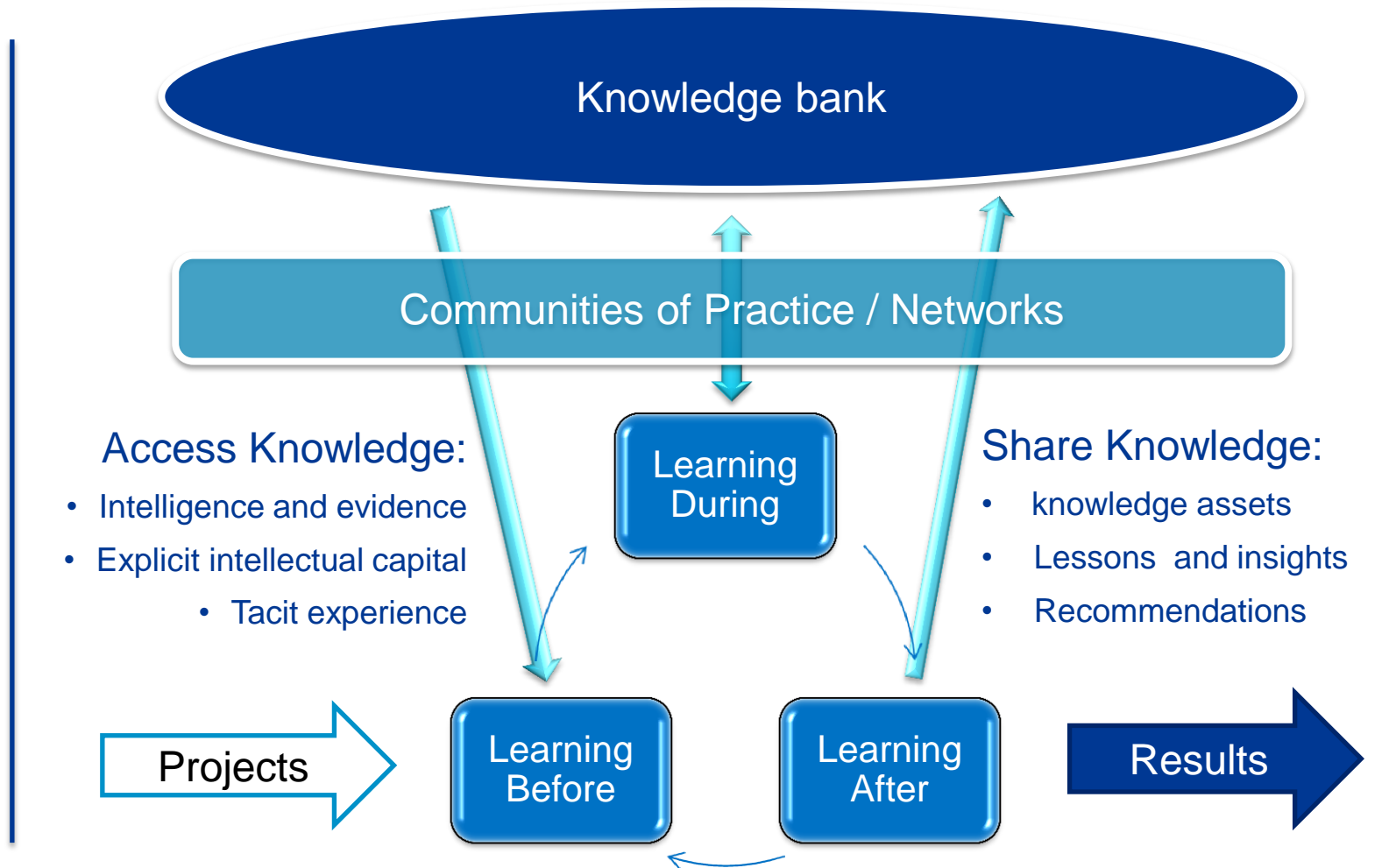


# Why is knowledge sharing important?

- Today's systemic issues:
  - financial and capacity challenges, deep-rooted service and clinical outcome variation, fragmented services, rising demand of an ageing population and increased expectations of patients and carers.
- The Five Year Forward View (5YFV) identifies a pathway of change:
  - involve patients in care design, develop new integrated care models and renew focus on public health and prevention.
- Smith Review identifies we must deliver change through:
  - **service intervention** for failing organisations; **service improvement** to reduce local variation; and **service transformation** where whole-system change required.



# The basics of knowledge sharing

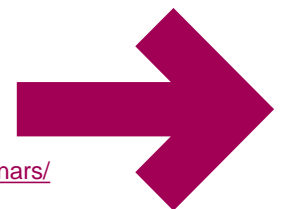


**Leverage knowledge to improve performance**

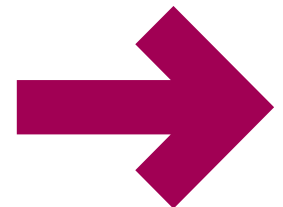
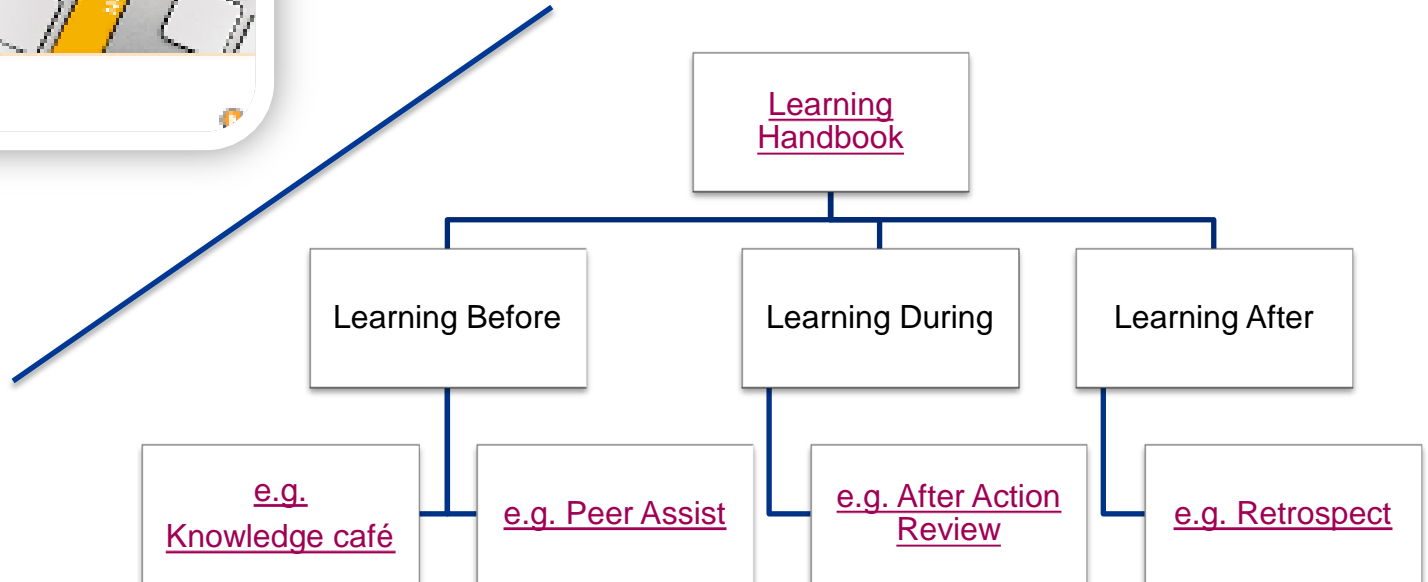
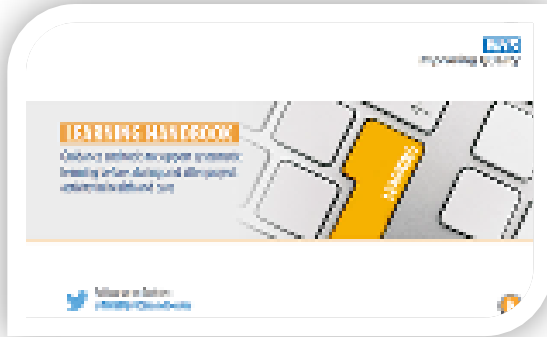
# The role of networks and maximizing knowledge sharing

- Networks support teams to deliver
- Networks support knowledge sharing between team/organisation silos
- The sharing can be informal or formal
- Networks can play a large role in the adoption and spread of improvement and innovation in health and care
  
- But, need to ensure\*:
  - Networks have a clear focus
  - There is support for network leads and members to participate
  - Network leads engage their members

Based on research at Warwick University, Knowledge and Innovation Network, <http://www2.warwick.ac.uk/fac/soc/wbs/projects/kcn/seminars/>



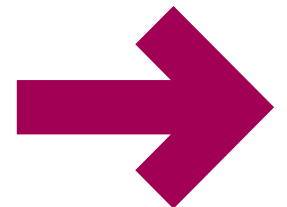
# Tools and Resources





# Further Tools and Resources

- [Better Knowledge Better Care Animations](#)
- [Better Knowledge Better Care Twitter Challenge](#)



Close

# Enabling continuous improvement and innovation through knowledge sharing in networks



[knowledgemanagement@nhs.uk](mailto:knowledgemanagement@nhs.uk)

Andrew Lambe | Fiona Anthony | Polly Pascoe